



2011 - 2012 **ANNUAL REPORT**



Child & Family
RESOURCES INC.

Where Great Things Start Small

Management Team

Eric E. Schindler, Ph.D.
President/CEO

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Chief Financial Officer

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Vice President, Prevention, Research & Evaluation

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Vice President, Early Child Care & Education

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Lydia Medina M.S.W.
Vice President, Family & Community Services

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Jacci Barreras
Coordinator of Board & Executive Affairs

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A Message from the President & CEO

By now I hope you are familiar with Child and Family Resources' (CFR) new slogan – Where Great Things Start Small! As a leading child and family community organization in Arizona, CFR understands that achieving great success in life is extremely dependent on what happens during the early years when we are small. But on a larger scale, a future of great things in Arizona is possible, and the development of a society that truly understands the value of prevention and early intervention is still a small work in progress. CFR is an agency that promotes the importance of early childhood education, early intervention with children at risk of developmental disabilities, and prevention of child maltreatment by supporting and partnering with families at risk. A dollar spent wisely on the types of programs and services offered by CFR can save between \$4 and \$17 in later avoidable costs for things such as prison, remedial education, and/or behavioral health services. Inspiring more people to support prevention remains a vital part of our mission.

We are a growing, and diverse organization. This year CFR programs reached over 25,000 people. Over a thousand families received home visitation services that meaningfully and demonstrably enhanced their knowledge of healthy child development, parenting skills, and awareness of resources and support to manage stress. Thousands of early childhood education professionals attended well designed workshops, trainings, or on-the-job coaching sessions that improved their skills as educators so that children are that much better prepared to succeed in school.

We expect to generate over \$20 million in revenue, and are about to see a major expansion in the Arizona Early Intervention Program serving children birth to three with developmental delays or disabilities. While we focus on the early years, nearly ¼ of all CFR clients are teens between 13 and 17. And, on a different note, CFR is one of the most bicultural non-profit organizations in Arizona. Over 54% of the clients served by CFR identify as Hispanic or Latino, 4% are African American and 2% are Native American. To serve them appropriately, over half of our staff speaks Spanish, and we enjoy a deserved reputation of providing culturally sensitive and appropriate services in all our programs across the state.

Thank you for your support and advocacy on behalf of children and families.

Eric Schindler, Ph.D.
President and CEO



Board of Directors

Chairman

Anthony L. Young
.....

Secretary

Linda Horowitz
.....

Treasurer

Michael Malisewski
.....

Our Mission is to work in homes and communities to:

- Help families succeed,
- Coach Child Care teachers so children excel in school,
- Partner with teens to prevent pregnancy, school drop-out, drug use and suicide

John Crow
Christina Cutshaw
Bob Gary
Paul Gordon
David Higuera
Penelope Jacks
Judy Larson
Ross Zimmerman

Cities Served in Arizona

Bullhead City	Phoenix
Casa Grande	Safford
Douglas	Sierra Vista
Kingman	Tucson (Corporate Headquarters)
Nogales	Yuma

Highlights of FY 2011 - 2012



12 teen moms from the Maricopa Center for Adolescent Parents program received GEDS.



Teen Parent Support Program served 128 families headed by teen parents



Building Bright Futures moved to an evidenced base program, Parents as Teachers. This national model meets the diverse needs of parents, increases positive parental involvement, and advocates for early childhood education. Located in Maricopa County, Yuma County and Mohave County.



Nearly 27,000 clients served this fiscal year

- Individuals - Nearly 14,000
 - Youth Empowered for Success - 8,000 (includes direct & indirect)
 - Arizona Early Intervention - 2,300
- Families - More than 10,000
 - Child Care Resource & Referral - 8,200 (includes calls and internet requests)
 - Healthy Families - 1,200
- Child Care Providers - Approximately 2,600
 - Professional Development - 1,466
 - Child Care Food Programs - 708

Program Descriptions

Help Families Succeed

- Healthy Families – Home visitation to improve parenting and child development
- Parents as Teachers – Home-based parent education
- Arizona Early Intervention Program – Home visitation and therapy services for children with developmental delays
- In-Home Visitation – Home visitations for CPS involved families
- First Steps – Providing information and referrals for new parents

Coach Child Care Teachers so Children Excel in School


- Quality First – Quality improvement program for childcare centers
- Child Care Resource & Referral – Call center for information on childcare centers
- Home Recruitment – Certify family child care homes
- Professional Development – Trainings for childcare professionals
- Childcare Food Program – Nutrition and obesity awareness in childcare centers
- After School Program – Out of school care for children


Partner with Teens to Prevent Pregnancy, School Drop-Out, Drug Use and Suicide

- Go Grrrrls – Innovative teen pregnancy prevention program
- Maricopa Center for Adolescent Parents – GED, life skills and parenting education for teen mothers and on-site child care
- Options – Life skills training for pregnant and parenting teens
- Pre-Adolescent Diversion Program – Family skill-building workshops for pre-adolescent first-time offenders
- Youth Empowered for Success – Youth leadership and community involvement program



Quotes from Clients

 *“Our Developmental Specialist has been invaluable to my child’s development and my development as a parent of a child with special needs.” - Client*

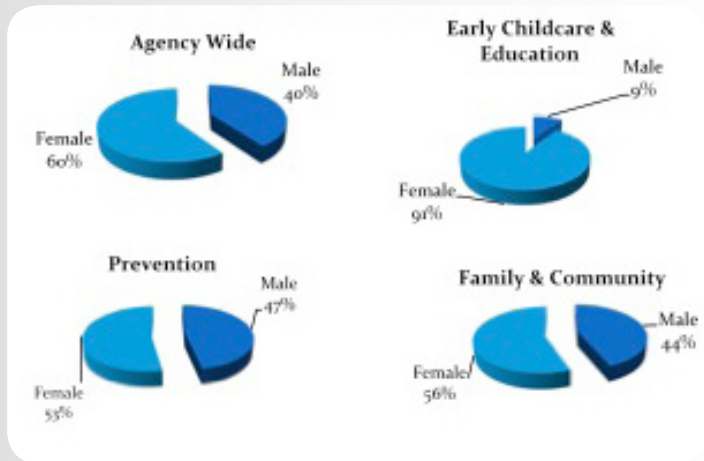
 *“I am thankful for help from Rosa, Child and Family Service staff, because through her I found help for my son who was 11 at the time. I did not know where to go or where to start when my son told me that he needed help. When Rosa came to visit, I asked her what I should do. She referred us to a mental health clinic. My son was diagnosed with a mental illness, schizophrenia. It’s been hard but with the help of Rosa I have been able to help my son and my other children. ” - Client*

2011 - 2012 Financial Statement Data

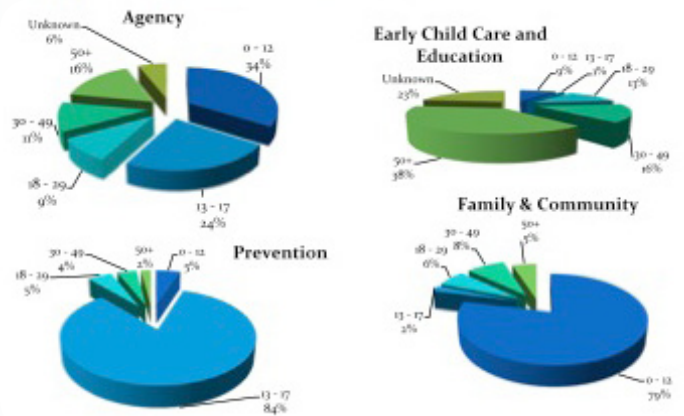
Support and Revenue	CFR	TNS	Total
Contracts from Governmental Agencies	17,574,404	224,635	17,799,039
Other Grants	499,330	30,308	529,638
Parent Fees	361,472	130,093	491,565
Contributions	313,639	60,235	373,874
United Way	69,638	16,152	85,790
In-Kind Contributions	47,263	6,991	54,254
Investment Loss, Net	(11,732)		(11,732)
Special Events, Net	34,856		34,856
Other Revenue	30,448		30,448
Total Support and Revenue	18,919,318	468,414	19,387,732
Early Childcare & Education Services	8,083,364		17,799,039
Family & Community Services	8,776,071		529,638
Child Care		374,496	374,496
Nutrition		33,361	33,361
General & Administration	1,793,890	16,152	85,790
Fundraising	328,626	50,424	1,844,314
Total Expenses	18,981,951	458,281	19,440,232
Change in Net Assets	(62,633)	10,133	(52,500)
Net Assets, Beginning of Year	3,464,703	124,355	3,589,058
Net Assets, End of the Year	3,402,700	134,488	3,536,558

Demographics

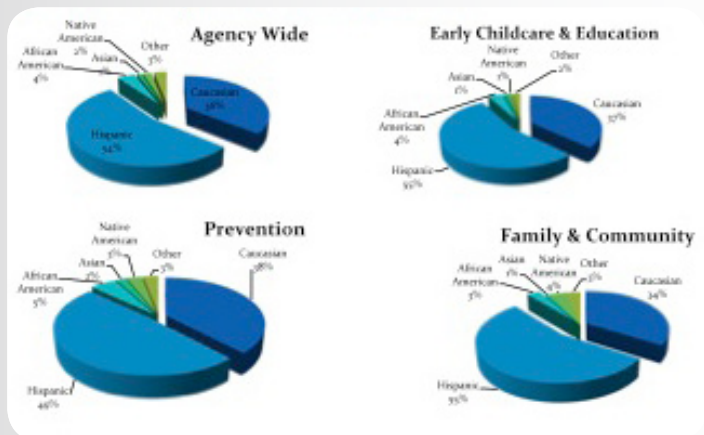
Gender Population Served




Age Population Served




Ethnic Population Served





 *"You are like an angel bringing the food to us. We didn't know what we were going to have for dinner."* - Client

 *"It has been a rough year but I found it easier to bear with your encouragement, patience and guidance."* - Client

